

Residences at Université Laval

A HOME ON CAMPUS!



Applications form for on-campus housing
during the French as a Foreign Language program (FLE)
For Spring-Summer 2024 intensive courses
CMEC (Explore) bursary student

 Free wifi on campus!

RESIDENCE AT UNIVERSITÉ LAVAL, A HOME ON CAMPUS

In spring (May-June) and in the summer (July-August), l'École de langues de l'Université Laval offers non-French speakers a five-week intensive course given by a group of experienced teachers and enthusiast animators.

To accommodate the needs of students who wish to stay on campus during this course, le Service des résidences de l'Université Laval has created a special "French as a Foreign Language (FLE)" package best suited for students and interns taking part in l'ÉLUL's intensive program. The co-ed buildings are composed of floors for men, women floors and mixed floors on which the bathrooms are gendered. All rooms are non-smoking.

Standard University Room

Rooms measure approximately 3.05 m x 3.65 m and are furnished, including a sink. There are common washrooms on each floor. Each residence building also features common areas – a shared kitchen, study rooms, lounges and game rooms – that are available at all times.

The following are included in the rent:

- > Heating and electricity, telephone and voice mail. Long distance calling is not included but is available (for example, using calling cards).
- > Assistance and activities, upkeep of the various common areas, preventive pest management, as well as access to the common kitchens, common areas, study rooms and washroom facilities. Storage services are also available.

Rooms contain the following furnishings:

- > A sink, bed, desk and lamp, phone, bookshelf, desk chair, arm chair, dresser, closet, and draperies. The FLE package includes bedding (bedspread, sheets, pillows and pillow cases) that can be changed once a week as well as a X cubic feet refrigerator. Dishes and cooking utensils are not provided.

Residents can choose to have a microwave oven and CSA-certified toaster in their rooms if they wish. No other appliance used to cook or heat food may be kept or used in a room or any area other than the common kitchens.

Other services available

Microwave ovens, TVs, DVD players and safes are all available for rent by a partner company located on campus, Location Polar. You may contact them at infos@lpolar.ca

Food services (not included in the rent) are available in different buildings on campus.

Laundry rooms and equipment are available through a specialized supplier in all residences.

Wireless internet access is provided for free by the University.

A network of underground foot tunnels connects all the buildings on campus, including the residence buildings.

If you own a car, visit www.ssp.ulaval.ca/stationnement to find out about their rates for parking passes.

Buses from the Réseau de transport de la capitale (RTC) make regular stops on campus. For more information, go to www.rtcquebec.ca.

RESIDENCE APPLICATION CHECKLIST

How?

- Read **Terms and conditions** and **Bylaws** of the Service des résidences.
- Complete and sign all parts of the French as a Foreign Language (FLE) (**Form 1**).
- Enclose a recent **photo**.
- Complete and sign all parts of **Form 2**, Consent and other information.
- Complete and sign **Form 3**, Personal information to third parties.

Deposit:

- > No deposit required. Bursary program students will not pay rent except for any days extending the program's defined period. Payment for exceeding days is due on arrival.

For information about our rates, contact hebergement@sres.ulaval.ca.

- Join to l'École de langues de l'Université Laval's program admission application and send to:

Spring semester
spring-explore@elul.ulaval.ca

Summer semester
summer-explore@elul.ulaval.ca

Once processed by l'École de langues, your application will be sent to the Service des résidences, which will send you an electronic confirmation.



If you do not receive any news about your application within 7 days, please contact us to confirm that your reservation form has been received.

CONSENT AND INFORMATION

Last name: _____ First name: _____

INSURANCE

I acknowledge having read, under point H of the Other Services and Conditions of the Bylaws of the Service des résidences, that I must take out insurance to cover my belongings and civil liability.

Signature: _____ Date: _____

YYYY-MM-DD

CONFIDENTIALITY

Le Service des résidences (Université Laval) is required by law to keep your information confidential. It must therefore obtain your authorization to disclose some of your contact information (last name, first name and telephone extension number only).

Refusal or omission to give your authorization implies that no one (relative, friend, professor, employer, etc.) will be able to obtain your telephone extension.

I agree that Service des résidences may share my contact information (last name, first name and extension number only).

DISABILITY OR MEDICAL CONDITION

If you have a disability or a particular medical condition and that you think it is relevant to inform us, please mention it below. If necessary, we will contact you to obtain information related to your accommodation request.

Disability or medical condition: _____

If your situation involves special needs (e.g., evacuation assistance, proximity of bathrooms, etc.), it is your responsibility to contact us to see if we are able to respond to it.

If you need accommodation or support regarding your university studies in relation to this situation, we also invite you to contact the Centre d'aide aux étudiants de l'Université Laval (www.aide.ulaval.ca) at this email address: acsesh@aide.ulaval.ca.

PAYMENT OF THE DEPOSIT BY [Dexero eCOMMERCE](https://commerceweb.ulaval.ca/shopping/residences/)

commerceweb.ulaval.ca/shopping/residences/

Order #: residences-_____ Nom : _____

PERSONAL INFORMATION TO THIRD PARTIES

In the event of a serious or urgent situation regarding my health or my safety taking over, I authorize the Director of the Service des résidences, or a person designated by him, to contact one of the people described below, to the extent that they agree that such action is likely to bring me aid and assistance in the circumstances. During these communications, I authorize the disclosure of my personal information that is necessary or useful for the help and assistance that we want to give me in the circumstances to the exclusion of all others.

NAMES AND CONTACT INFORMATION

Last Name: _____

First Name: _____

Relationship to this person: _____

Address: _____

Telephone: _____

Cell: _____

Email: _____

I also authorize, under such circumstances, the Director of the Service des résidences, or a person designated by him, to communicate the names and contact information described above to a health facility where I was admitted or a police department.

This authorization shall be effective from the date of signing my lease with Université Laval and will remain in force until the advent of the first of the following:

- a) its revocation by me in writing; and
- b) the loss of my tenant status of one of the residences of Université Laval.

Signature: _____

Date: _____

YYYY-MM-DD

TERMS AND CONDITIONS

The policies of the Service des résidences apply to all tenants. Consequently, terms and fees are non-negotiable.

A. To be eligible for the internship package, the tenant must

1. be at least 18 years of age;
2. have no outstanding debt with Université Laval or its departments or with the Service des résidences;
3. be enlisted in the French as a Foreign Language program of l'École des langues de l'Université Laval.
4. stay in residence for at least one month (32 nights or more) or for the expected duration of the language program in which he is enrolled.

If the stay is shorter, the tenant agrees to pay the Short Stay rate in effect as well as all applicable taxes without the possibility of being reimbursed.

B. Assignment of residence buildings and rooms

A room reservation request allows you to obtain a place among standard rooms located in one of the residence buildings. New tenants are informed of their assigned residence building and room number only upon arrival. Applying or arriving early does not improve your chances of being assigned a room in the building of your choice.

C. Moving in

Upon arrival, the tenant must pay the rest of the first month of rent in order to obtain his or her room and keys. Subsequent weeks' rent must be paid monthly.

The tenant may move in as of the date indicated on the reservation confirmation issued by the Service des résidences. The date can be changed, but confirmation via email from the Service des résidences is required.

Late arrival without prior notice:

Any tenant who has not taken possession of his or her room by the date agreed upon with the Service des résidences may see his or her reservation cancelled, in which case cancellation fees will apply. A reservation can be restored only if a room is available upon the tenant's arrival.

D. Extended stay

Any tenant who wishes to extend his or her stay will be able to do so according to availability but will not be able to extend beyond the end of the summer period. The tenant will be asked to pay rent for any days extending the program's defined period.

E. Rent increase

The rate is valid for the period indicated on the form. After that period, the weekly rate will be adjusted to take into account the regular rent increase.

F. Changing rooms or buildings

Requests to change rooms must be sent by email. The reasons for the request must be clearly stated. Fees apply to any authorized room change.

Changes are made based on the number of available rooms. Priority is given to names on the waiting list.

Note:

- Incomplete applications are not processed. The absence of a deposit or any required information will lead to the application being denied. Applications are processed in the order they are received.
- Applying to residence does not guarantee you a room.
- An application does not constitute a reservation confirmation. Only an email sent by the Service des résidences confirms the reservation.

BYLAWS OF THE SERVICE DES RÉSIDENCES DE L'UNIVERSITÉ LAVAL

(BY-LAWS OF THE IMMOVABLE)

THE FOLLOWING FORM PART OF THE LEASE OR RENTAL AGREEMENT

In order to guarantee the best possible quality of life and security in residence and to ensure that individual liberties are respected, residents or visiting clients, hereinafter referred to as «tenants», are encouraged to actively participate in residence life. As tenants are entitled to the best possible living and studying environment, it is essential that all tenants act in the public interest and respect the following regulations:

These Rules are also applicable, with the necessary adaptations, during hotel activities.

1. CIVILITY

- A. Université Laval residences are for the sole use of tenants. Tenants must act in such a way as to protect the individual liberties, peace and quiet and well-being of other tenants. Unauthorized room transfers, subletting and cohabitation are prohibited. (art. 1860 C.c.Q.)
- B. Firearms (including replicas) are prohibited in residence, as are flammable, explosive, corrosive, or otherwise dangerous substances.
- C. Culture, possession, consumption, or drug trafficking or other illegal activities are strictly prohibited in residences.
- D. Drunkenness and disorderly conduct caused by alcohol or marijuana will not be tolerated.
- E. Alcoholic beverages can be consumed (responsibly) in private rooms and common kitchens only. Oversized bottles and beverage containers are not allowed in kitchen areas.
- F. The tenant agrees to comply with the [regulations and policies of the University](#), which are considered to be an integral part of the lease or service agreement.
- Those include:
- a [Policy to prevent and combat sexual violence at l'Université Laval](#);
 - a [Policy for a smoke-free environment](#).
- In accordance with institutional policy, the common areas as well as the rooms of the residences are considered to be non-smoking (smoking including marijuana, vaping, shisha, drugs, etc.).
- a [Policy governing the use of cannabis at the university](#). In accordance with institutional policy, smoking is prohibited in any university location, including residences. For information purposes, the legal age for cannabis consumption in Quebec is 21.
 - Disciplinary regulations for students at Université Laval.
- These institutional regulations also apply to interns and students taking part in an exchange program via partner universities.
- G. All forms of sale and solicitation, as well as gambling, are prohibited in residence.
- H. The use of bicycles, scooters, inline skates, skateboards and other recreational travel equipment is prohibited in all residence buildings and underground corridors connecting them.
- I. Visitors must be accompanied by a tenant who invited them. They are subject to the rules in effect on campus. The Service des résidences and the Service de sécurité et de prévention reserve the right to expel any visitor who fails to respect those rules from any room or common area in residence. The tenant is also responsible for his guests or any person he allows in residence and the restricted areas. He must remain vigilant to the presence of any intruder when opening of the doors and inform the Service de sécurité et de prévention of any problematic situation concerning this matter.
- J. Tenants must respect other tenants' right to peace and quiet at all times, but especially between 11 p.m. and 8 a.m. Any noise or use of a noise-making object that disturbs the sleep, comfort or well-being of other tenants is considered a nuisance and is therefore prohibited. The level of noise in a room must not exceed ambient noise levels. Likewise, the use of personal speakers, musical instruments and listening to music at high volumes is prohibited in common areas.
- K. The tenant agrees not to place anything on the exterior window sills and not to throw anything through the windows or into the air wells or light shafts.
- L. All animals (pets or otherwise) are prohibited within residence buildings. Certain exceptions can be made under the [Policy governing the attendance of guide dogs and assistance dogs at l'Université Laval](#). Furthermore, the Service des résidences reserves the right to ban from private rooms and residence buildings anything that may result in complaints from other tenants or that may infringe on the individual liberties of other residents.
- M. The tenant agrees to respect the [safety rules in terms of fire prevention](#) by keeping the access to his room free. He leaves no personal effects that can obstruct access to the exit and passage in the corridor and by avoiding the use of prohibited decorative elements and equipment (candles, cooking appliances, etc.).
- Negligent use, shackles and damage to fire prevention, access control, evacuation and emergency equipments, including the room's smoke alarm, as well as the negligent use of laundry or kitchen appliances which may cause fire hazards, are subject to sanctions or legal proceedings.
- Fees may apply if staff must travel to ensure the safety of the premises and the proper functioning of the fire prevention equipment as well as laundry or kitchen appliances.

BYLAWS OF THE SERVICE DES RÉSIDENCES DE L'UNIVERSITÉ LAVAL

(BY-LAWS OF THE IMMOVABLE) – CONTINUED

2. PROPERTY AND FURNISHINGS

- A. All furniture must remain in the room.
- B. We recommend using a refrigerator with built-in freezer smaller than 5 ft³ (142 liters). Refrigerators of less than 8 cubic feet (230 liters) are allowed in rooms as long as they do not hinder access to the room or its evacuation in an emergency, but will not be put into storage. Refrigerators larger than 8 cubic feet (230 liters) are prohibited.
- Only the use of microwave ovens, auto shut off electric kettles and CSA-certified – Canadian Standards Association (CSA) –toasters is permitted.
- No other appliance used to cook or heat food may be used or kept in a room or any area other than the common kitchens. Toaster ovens, sandwich toasters, panini grills, air fryers, slow cookers, rice cookers, hot plates and grills are strictly prohibited outside kitchens.
- C. Tenants are prohibited from attaching anything to walls or woodwork (except in approved areas), from placing objects in windows or other rooms in the residence building and from otherwise misusing the furnishings and commodities at their disposal.
- D. Tenants undertake to pay, upon request, any damage caused to any room, common area or furnishings by their own act or fault, carelessness, negligence, or incompetence.
- E. Tenants are prohibited from altering any room or common area without the written consent of the Service des résidences. This includes, but is not limited to, changes to the electrical wiring. Tenants must also protect plumbing fixtures from the cold by closing windows, especially during their absence.
- F. Tenants must keep their rooms in an good state of cleanliness. Fees may be charged if the effort required to clean and put in order frequented areas is deemed excessive. The same applies to the cleaning of the room after departure.
- G. The tenant has the obligation to report any insect-related problem as soon as possible. The costs incurred by pest management operations are the responsibility of the landlord. In the event of negligence or failure to report a problem, however, costs may be charged to the tenant.
- H. Tenants are assigned a locker, bearing the same number as their room, to store non-perishable food items, personal cooking appliances and cooking utensils (not provided). Tenants are responsible for the cleanliness of their locker and must avoid leaving perishable food or dirt there, which could cause problems with unpleasant odors or pest control. The lock placed on the locker is the property of the Service des résidences. Upon moving out of residence, tenants must make sure that the locker is clean and empty and that the lock is in place. Failure to do so could result in the tenant being charged a replacement fee.
- I. A key, card or access chip is given to the tenant upon arrival and is the only valid and authorized means of access to access the buildings of residences and restricted areas. The tenant is responsible for his key, card or access chip and its exclusive use. In the event of loss or theft, the tenant must immediately report the situation to the Service des résidences or the Service de sécurité et de prévention.
- He must also inform the Service de sécurité et de prévention of all damage, anomalies or failures of access control equipment.
- Interfering with the proper functioning of access control equipment (ex.: object preventing the engagement of a door) may be subject to sanctions or legal proceedings.
- J. The Service des résidences and the Service de sécurité et de prévention exceptionally accept to open a resident's room in order to help out, but labor costs may possibly be billed if the request is repeated. The resident must make sure to keep his second key in a safe and accessible place to avoid the situation.
- For security reasons, any request to open the door to a third party is refused (except for situations of an exceptional or urgent nature).
- K. Upon moving out of the residence, tenants agrees to immediately return to the Service des résidences all the keys, cards or access chips provided to them upon arrival. Failure to do so will result in the tenant being charged keys, cards or access chips and lock replacement fees. All keys, access card or chip must be returned upon departure and cannot be returned later on.
- L. The Service des résidences does not keep any items found in the rooms, lockers and kitchen lockers after the tenant's departure and assumes no responsibility for this. In addition, a fee may be charged if the time to rehabilitate the room after departure is deemed excessive.
- Before disposing of unclaimed items, regardless of their value, usual items (clothing, household items, dishes, utensils, bedding, etc.) will be sorted out and offered to charitable or residents with a view to sustainable development. Defective electronic equipment and small electrical appliances will be handed over to specialized recycling companies. Items containing personal information will be destroyed in accordance with best practices.
- The Service des résidences will not contact the former tenants before disposing of the items stored in their name.
- M. Before going away or permanently leaving his room, the tenant agrees to always lock their place of residence, to close the windows in his bedroom, turning off the lights and turning off the tap.

BYLAWS OF THE SERVICE DES RÉSIDENCES DE L'UNIVERSITÉ LAVAL

(BY-LAWS OF THE IMMOVABLE) – CONTINUED

3. OTHER SERVICES AND CONDITIONS

A. The following services are included in the rent: heating, electricity, basic television (local programming), telephone service including internal calls, local calls. Long distance calls can be made from the room, using calling cards (at the tenant's expense) or collect services.

Rooms contain a sink and the following furnishings: bed, desk and lamp, telephone, bookshelf, desk chair, arm chair, dresser, closet, and curtains.

Dishes and cooking utensils are not provided. Nor is bedding (bedspread, sheets, pillows and pillow cases) provided, except for certain hotel packages. A residence bedding and towels kit is offered at low cost on arrival.

Rent also covers : services offered in connection with the living residential program, a mailbox, a kitchen locker, upkeep of the various common areas, and access to the common kitchens, common areas, study rooms and laundry and washroom facilities. Storage services are also available.

B. The tenant agrees not to change rooms without authorization or to lend it to another person, to cohabit or to accommodate a visitor for the night. He also cannot sublet his room or assign his lease. (art. 1981 C.c.Q.)

C. Tenants undertake to move to a different room or residence building to ensure the tranquility of tenants or if the lessor so requests for valid reasons. (art. 1980 C.c.Q.)

D. [Under the university's policy on admission and registration fees](#), any student who has not paid all rent owed to the Service des résidences for a previous semester will not be awarded a transcript or diploma (*Règlement sur les frais d'admission et d'inscription de l'Université Laval*, a. 9.3.1).

E. For the purposes of the lease to be signed, the leased premises constitute the Université Laval full-time registered student tenant's elected domicile.

F. Rooms may be inspected by a representative of the Service des résidences at least once per semester to monitor their overall condition and to ensure that rules of hygiene, cleanliness, pest management operations and safety are being respected. (art. 1857 C.c.Q.)

G. Tenants must take out insurance to cover their possessions and civil liability from the insurance company of their choice. Tenants are solely responsible for the possessions in their room and/or in storage, as well as for any damage that may result from their own negligence or misuse of the premises (fire, theft, vandalism, water damage, etc.).

The University assumes no liability to the lessee or any other person for losses caused by the theft, or for damages suffered or caused by the fault of the lessee or a third party who is in the rented premises or by the material property that said tenant has in his custody.

In addition, the University is not responsible for accidents that may occur to the lessee or to third parties in the current leased premises or in any other part of the building in which these places are located.

H. Should the premises become unlivable as a result of fire or other disaster, the lease or rental agreement should be automatically terminated and, the tenant reimbursed for any rent paid in advance.

I. Co-ed buildings are composed of men floors, women floors and co-ed floors with gendered bathrooms.

Some of the co-ed floors includes a bathroom for men, one for women and one neutral. In order to accommodate a maximum number of students, the Service des résidences reserves the right to accommodate men or women on a floor initially meant for the other gender in its co-ed buildings. In these cases, the neighboring tenants will be notified in advance.

J. Some mail, registered letters and packages sent to campus are first received at the Université Laval mail centre. Those intended for residents are then delivered directly to their post office boxes or delivered to a service counter. In the second case, an email is then sent to residents indicating the location and times at which they can be picked up upon presentation of a photo ID. The tenant thus authorizes Université Laval and the Service des Résidences to receive parcels and letter post, for which a signature may or may not be required, addressed to the resident or sent to the care of the resident, until notice to the contrary is issued in writing.

K. In an epidemic or pandemic context, various socio-sanitary measures relating to public health could be taken to ensure the safety of residents and reduce the spread of a virus. Some of these measures affecting, in particular, room occupancy, physical distancing, the number of visitors, the wearing of masks, access to and use of premises, cleaning, disinfection and service restrictions could thus exceptionally modify the terms, policies and regulations that form part of the lease.